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BUSINESS SERVICES M&A UPDATE Q1 2023







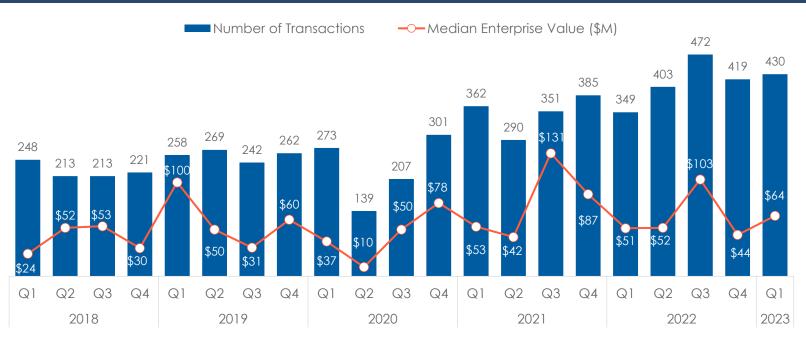
BUSINESS SERVICES M&A UPDATE

Deal Flow and Valuation Multiples

Q1 2023

430 Business Services transactions closed in Q1'23, the second highest quarterly total in the past five years. Median EV/EBITDA valuation multiples were 8.5x - up from a year ago. Median EV/REV multiples were 1.2x - down from the prior year. Sellers that transacted in Q1'23 tended to be larger than the prior quarter.





Median Business Services Valuation Multiples ⁽¹⁾

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Median EBITDA Multiple

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Median Revenue Multiple



Source: Capital IQ Note: Data as of 3/31/2023 (1) Excludes EBITDA multiples <2.0x and >20.0x

BUSINESS SERVICES M&A UPDATE

Subsectors In Focus

In Q1'23, three Business Services subsectors experienced decreased transaction activity yearover-year – Business Process Outsourcing, Consulting & Professional Services, and HR & Staffing. Facility & Industrial Services, Logistics Services, and Marketing Services experienced increases year-over-year. Buyer demand remains strong for facility and industrial services companies with long-term contracts serving 'recession-proof', mission critical end markets (e.g., utilities, water treatment, etc).

Business Services Subsector Detail and Deep Dive

Business Processes Outsourcing	Consulting & Professional Services	Facility & Industrial Services	HR & Staffing	Logistics Services	Marketing Services
Data Processing	Accounting,	Building Care &	Development	Air Courier	Bookbinding
Electronic	Auditing, and Taxation	Improvement	Training	Charter Air	Commercial
Document Processing	Credit Reporting	Commercial Rental & Leasing	Employee	Freight	Interior Design
C		Ű	Leasing	Ground Courier	Commercial
Fraud Management	IT Consulting & Other Services	Environmental & Facilities Services	Executive Placing	Postal Courier	Photography
Office Services & Supplies		Security & Alarm	Online Recruiting Payroll	Technology Distributors	Commercial Printing
	Legal Services				
Online Bill Payment	Research, Development, and Testing	Warehousing & Storage	Secretarial Services		Engraving
					Film Processing
, Writing, Editing, Translation			Temporary Help		Graphic Design

Q1 2023 Subsector M&A Tracking

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# of Transactions								
22	158	132	28	80	10			
YoY M&A Trend								
↓	I	1	-	1	1			
Average EV (\$M)								
NM	\$244	\$52	NM	\$1,788	NA			
Median EV (\$M)								
NM	\$70	\$37	NM	\$92	NA			

ADVISORS & COMPANY Source: Capital IQ

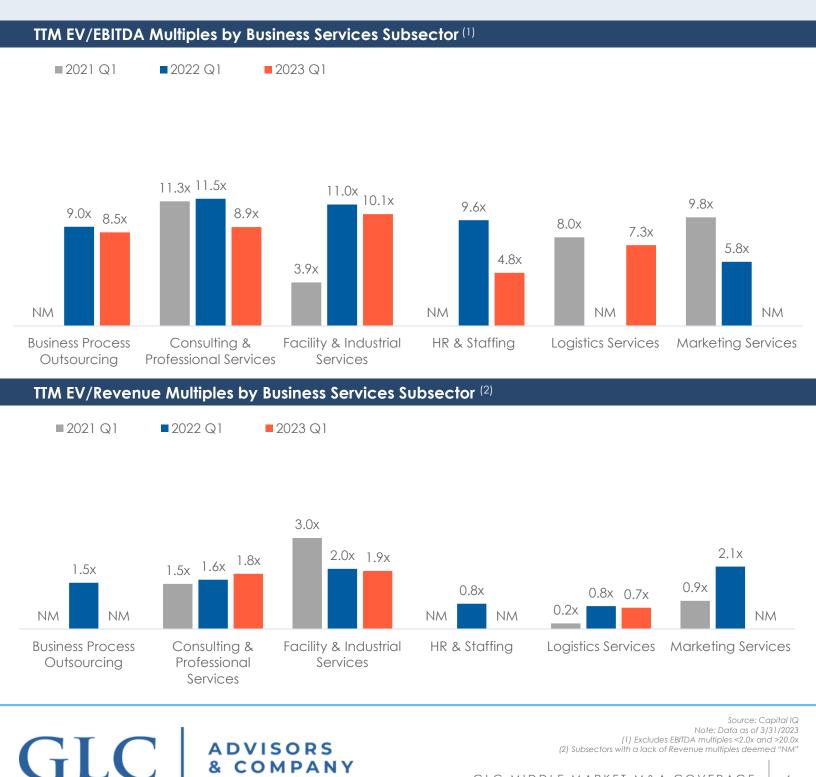
Note: Business Process Outsourcing and HR & Staffing subsectors EV deemed "NM" due to a lack of transaction data

GLC MIDDLE MARKET M&A COVERAGE 3

BUSINESS SERVICES M&A UPDATE

Valuation Multiples by Subsector

Nearly every Business Services subsector is reporting EV/EBITDA multiples in excess of 7.0x (excluding the HR & Staffing subsector) and EV/Revenue multiples in excess of 1.0x (excluding the Logistics Services subsector). The majority of Business Services subsectors are experiencing yearover-year declines in EV/EBITDA multiples – approximately 28% on average.



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BUSINESS SERVICES PUBLIC MARKETS UPDATE

Index Performance

In Q1'23, public company valuations slightly increased. The Russell Index ("Russell") rose during Q1'23 finishing up 2% and the GLC Business Services Index finished up 7%. The Business Services Index continues to outperform the Russell over the past 3 years with a 15%+ return – mainly driven by the Logistics Services subsector. This subsector continues to be viewed as mission critical for the vast majority of businesses and over the past couple of years, consumer and business demand experienced record levels due to low-interest rates and persistent macro demand drivers.

Business Services Index Performance (since 2019) 200% 180% 160%



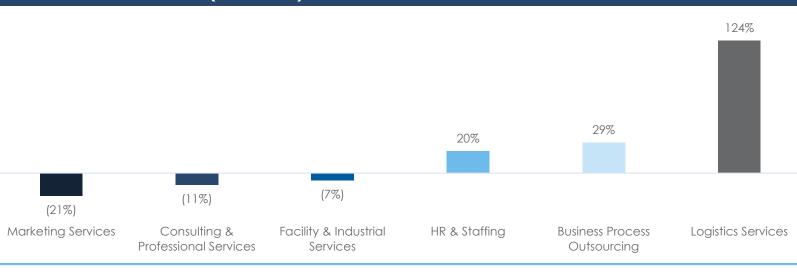
•GLC Business Services Index ⁽¹⁾

Subsector Performance (since 2019)

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Source: Capital IQ

(1) Index criteria: enterprise value <\$5B and >\$100M, HQ in the United States, traded on major US exchanges and daily volume >10k

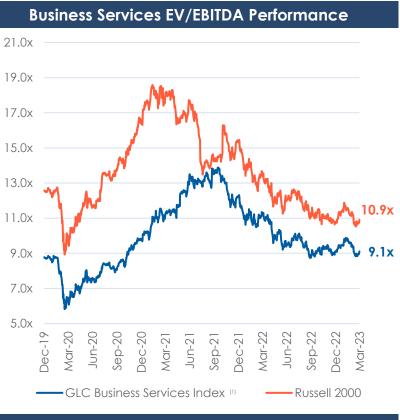
Note: Data as of 3/31/2023

Russell 2000

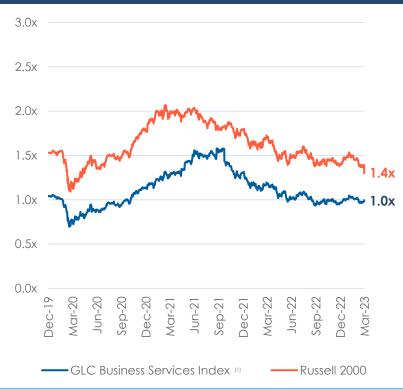
BUSINESS SERVICES PUBLIC MARKETS UPDATE

Q1 2023

Valuation Trends



Business Services EV/Revenue Performance

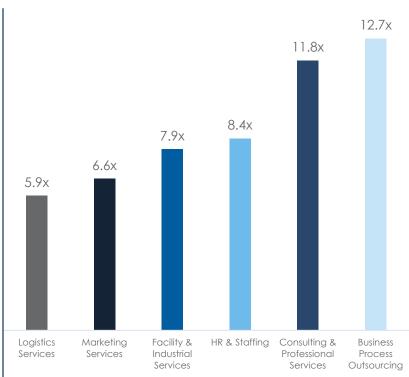


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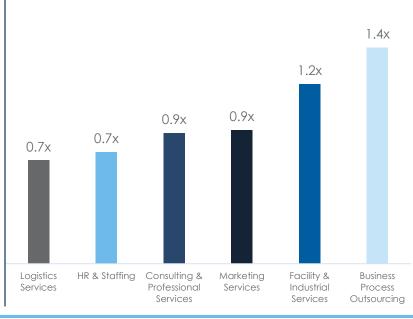
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EoQ Subsector EV/EBITDA Multiples⁽²⁾

EoQ Subsector EV/Revenue Multiples



Source: Capital IQ Note: Data as of 3/31/2023

 Index criteria: enterprise value <\$5B and >\$100M, HQ in the United States, traded on major US exchanges, and daily volume >10k; (2) EV/EBITDA multiples "NM" if <2x or >20x

FIRM OVERVIEW

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GLC's Business Services and Diversified Industries Team is focused on advising business services, consumer and industrials clients in the Middle Market. Our team's advisory work includes M&A (sell-side and buy-side), financing/debt advisories, recapitalizations, fairness opinions, and valuations. We excel at working with founders and owner-operators. Our team is passionate about the businesses and people that hire us to advise in their strategic decisions and events.



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